

Chattanooga Hamilton County Health Department

Homeless Health Care Center
PO Box 1746
Chattanooga, TN 37401
Phone: (423) 265-5708
Fax: (423) 265-5713
Email: lindak@exch.hamiltontn.gov
Web: health.hamiltontn.org/



Tennessee

Director: Becky Barnes
HCH Coordinator: Linda Katzman/Debbie Gilreath
Medical Director: Karen Moyer, MD
UDS Number: 042030

Project Description

The Homeless Health Care Project of Chattanooga Hamilton County Health Department provides services at a stationary clinic, as well as through outreach to homeless citizens living in the Chattanooga area.

Services

The stationary clinic is located next door to the Chattanooga Community Kitchen, a day shelter with support services, including food, clothing, job training, and supportive housing for families. Direct primary care, substance abuse and mental health services, case management, and entitlement assistance are provided at the center. Services provided indirectly by the center include secondary care, dentistry, emergency care, and inpatient care. The mobile medical unit provides primary care services to eight area shelters: Gardner House Youth Shelter, Hastings House, St. Catherine's Shelter, Interfaith Hospitality Network, Chambliss Shelter for Children, Family Emergency Shelter, Chattanooga Room in the Inn, Chattanooga Area Safe Space, and Chattanooga rescue mission. Entitlement assistance and case management services are provided in cooperation with case managers from these agencies. Substance abuse and mental health services are provided by referral to the Homeless Health Care Center. Transportation is provided by the Center.

Linkages

Emergency, specialty, and inpatient care are provided by referral to Homeless Health Care Center, Erlanger Medical Center, Johnson Mental Health Center, Moccasin Bend Mental Health Institute, and Memorial Hospital. In addition, the project has linkages with more than 42 organizations in the community providing job training and placement, education and literacy services, mental health counseling, and housing services.

Statistics

Estimated homeless population: 6,000 Project users: 2,804

Subcontractor(s):

Alton Park/Dodson Ave. Community Health Center
100 East 37th Street
Chattanooga, TN 37411
Contact: Frank Buoy
Phone: (423) 778-2711
Fax: (423) 778-2709
Email: fowlerdp@erlanger.org

Chattanooga Community Kitchen, Inc.
PO Box 11203
Chattanooga, TN 37401
Contact: Charlie Hughes
Phone: (423) 756-4222
Fax: (423) 756-3820
Email: kitchen@combiz.net

Johnson City Downtown Clinic

Mailing:

PO Box 70767
 ETSU College of Nursing
 Old Student Center
 Johnson City, TN 37614

Location:

202 West Fairview Avenue
 Johnson City, TN 37604

Phone: (423) 926-2500

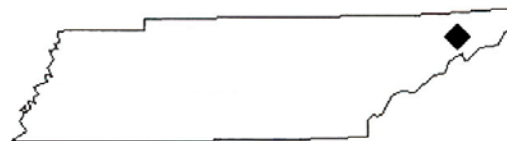
Fax: (423) 926-5999

Email: anderson@etsu.edu

Director: Mary Katherine Anderson, FNP, PhD

HCH Coordinator: Ginger Schnell, FNP

UDS Number: 413490



Project Description

The HCH project is a partnership between the Johnson City Downtown Clinic (JCDC) and the East Tennessee State University (ETSU) College of Nursing. The clinic is a health center cluster with a community health center, with migrant and homeless care services, and serves northeast Tennessee, primarily Washington County on the western side of the Blue Ridge Mountains. Services are provided within a nurse-managed model of care, using skills of advance practice nurses, and stresses holistic health care for individuals and families at all stages of life.

Services

JCDC offers a comprehensive range of primary care health services, including mental health screening, diagnostic services, and on-going treatment and counseling, at the main clinic site. Preventive health services are offered both in the clinic and at outreach sites. Dental care and substance abuse treatment are offered by referral and case management, which are provided off-site. Supplemental and enabling services include prenatal/postnatal care, nutrition education, immunizations, TB screening and outreach, diagnostic laboratory services, some diagnostic screening services, case management, jail services, emergency medical services, housing assistance, hospital discharge follow-up, limited home visits, health education, and transportation assistance.

Linkages

Linkages include the Veterans Administration Medical Center Mountain Home, Appalachian Regional Commission of Homelessness, Salvation Army, Haven of Mercy, Interfaith Hospitality Network, and Johnson City and Washington County jail systems.

Statistics

Estimated homeless population: 200 - 400 any given day

Subcontractor(s):
Frontier Health Services
Woodridge Hospital

403 State of Franklin Road
 Johnson City, TN 37604
 Contact: Richard Kirk
 Phone: (423) 979-7483
 Email: rkirk@frontierhealth.org

Keystone Dental Care

603 Bert Street
 Johnson City, TN 37601
 Contact: George Karnes or Rebecca Nunley
 Phone: (423) 232-7919

Memphis Health Center, Inc. - Health Care for the Homeless

360 E.H. Crump Boulevard
Memphis, TN 38126

Phones:

Administration: (901) 774-5794
Clinic: (901) 775-2000

Fax: (901) 888-6978

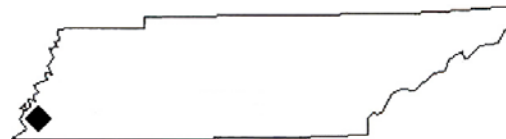
Email: sgmathena2@yahoo.com

Director: Sandra Randolph, MD (Interim)

HCH Coordinator: Sylvia G. Mathena, MS

Medical Director: Carolyn Woods, MD

UDS Number: 041410



Tennessee

Project Description

In 1987, Memphis Health Center (MHC) responded to the health care access needs of the growing number of individuals who were homeless in Memphis. In collaboration with the Salvation Army and several other community based support organizations, MHC began to provide a comprehensive array of medical and support services to individuals experiencing homelessness.

Services

Services include primary care, dental services, and substance abuse/mental health services, which are available directly or via subcontractors. A team at the main site provides primary care. Midtown Mental Health Center, Genesis House of Memphis Catholic Charities, and Harbor House provide mental health and substance abuse services. Church Health Center provides health care to persons that frequent the mid-town area of the city. MHC also provides primary health care weekly at two homeless clinic sites.

Linkages

Linkages include Salvation Army's Adult Rehabilitation Center (ARC) and its Purdue Center of Hope (Women and Children Shelter), Cocaine Alcohol Awareness Program (CAAP), and Southwest Mental Health Center. MHC is also a member of homeless consortium of Partners for the Homeless (Federal) and Greater Memphis Interagency Coalition for the Homeless (GMICH) which facilitates networking with local homeless service providers.

Statistics

Estimated homeless population: 7,000-8,000 Project users: 2,643

Subcontractor(s):

Church Health Center

1210 Peabody Avenue
Memphis, TN 38104
Contact: Mike Sturdivant
Phone: (901) 272-0003
Fax: (901) 261-8830

Harbor House, Inc.

1979 Alcy Road
Memphis, TN 38126
Contact: Jacque Tate
Phone: (901) 743-1836
Fax: (901) 743-3853

Genesis House / Memphis Catholic Charities

Genesis House

1325 Jefferson Avenue
Memphis, TN 38104
Contact: Mary Jordan
Phone: (901) 726-9786
Fax: (901) 725-1649

Mid-Town Mental Health Center

427 Linden Avenue
Memphis, TN 38126
Contact: Aubrey Howard
Phone: (901) 577-0200
Fax: (901) 577-0207

Nashville Metro Public Health Department

526 Eighth Avenue South

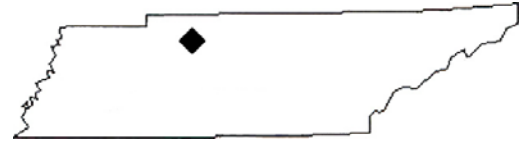
Nashville, TN 37203

Phone: (615) 862-7900

Fax: (615) 862-6762

Email: scott.orman@nashville.gov

Web: healthweb.nashville.org



Director: Stephanie B. Bailey, MD

HCH Coordinator: Scott Orman

Medical Director: Keith Junior, MD

UDS Number: 042000

Project Description

The Metro Public Health Department, a unit of Metropolitan Government of Nashville and Davidson County, emphasizes the traditional public health roles of assessment, assurance, and policy development. The Downtown Clinic for the Homeless continues to provide a wide range of primary care services, while three other health department sites concentrate on preventive health services, WIC, and communicable diseases. Since 1985, the Downtown Clinic has helped bring health care services to persons who are homeless in Nashville. The clinic is open Monday to Friday from 8:00 am to 4:00 pm and Tuesdays until 6:30 pm.

Services

Two nurse practitioners and a half-time physician/medical director see patients who have primary care and chronic disease needs. Tests for TB and STDs, physical exams, and family planning are available. The clinic joined the Diabetes Collaborative and also added onsite x-ray services in 2005. Alcohol and drug treatment is provided through an outpatient program that includes 21 or more hours of counseling and education each week. The length of treatment is determined by the individual needs of the client. The program is expanding from men only groups to include a new women's group as well. Men continue to receive room, board, case management, activities, education, and AA meetings at the Campus for Human Development adjacent to the clinic. Women receive these services through other shelter sites. Residential treatment is available through block grant funds. Mental health services are provided by a supervising psychiatrist and Vanderbilt senior residents in psychiatry. A recently awarded expansion grant adds more psychiatry time and services for dually diagnosed persons. A Meharry faculty dentist sees patients every day and trains dental students in the process. Metro's 12 passenger van leaves the clinic regularly to take clients to medical and social service appointments. Street outreach in downtown Nashville and outlying areas is done nearly daily. Outreach and medical services to shelters are also conducted.

Linkages

The Campus for Human Development, adjacent to the Downtown Clinic, provides day shelter, education, sobering-up, respite, and other services. In addition, they provide case management and housing for the men in the project's outpatient substance abuse treatment program. Emergency and inpatient services are referred to Metropolitan General Hospital. Specialty care is referred to a community health center or General Hospital - Outpatient Services. The project maintains good relations with other homeless serving agencies, including a runaway shelter, community action agency, local housing agency, emergency and transitional shelters, and many others. The program is also the HUD grantee responsible for implementing Nashville's Homeless Management Information System.

Statistics

Estimated homeless population: 5,000 Project users: 3,998